



## QUALITY SAFETY ENVIRONMENT POLICY

All. 01 Cap. 5 - Rev. 02 dated 01.12.21

Focaccia Group Srl Management is aware of the importance of ensuring that the services provided meet the needs of its customers in terms of performance, quality, reliability, security, timeliness, punctuality and flexibility. It is also aware of the need to preserve the environment that surrounds us and in which we live and ensure the protection of health and safety in the workplace.

With a view to improving the organisation's overall performance and capabilities, meeting the needs and expectations of its customers and other stakeholders (owners, company staff, suppliers, the community), and continuously improving environmental protection and health and safety in the workplace, Management identifies performance improvement objectives, adopts methods to prevent environmental damage and reduce the use of natural resources, identifies improvement objectives to reduce the risk of accidents, occupational accidents and occupational diseases, and undertakes to manage these aspects as a critical part of its activities.

### WITH THIS IN MIND, MANAGEMENT DEFINES THE FOLLOWING OBJECTIVES:

#### QUALITY

- implement a control policy aimed at optimising costs, internal as well as external, by identifying rational and functional work methods, applying continuous control over processing systems, while complying with the quality requirements set out in the supply contracts and the customer's expectations;
- assess organisational effectiveness and efficiency performance through the use of indicators;
- improve the efficiency of business processes by defining the roles and behaviour of the internal organisation;
- strengthen the quality of relations with Suppliers and Partners by constantly improving the means of communication and the tools for control and intervention in response to requests;
- comply with and improve product quality standards;
- strengthen its market presence by seeking new customers in the public administration and private sector by virtue of the greater visibility achieved through the Quality Management System Certification and by implementing a more aggressive sales policy through participation in trade fairs and the identification of new resources;
- value human resources and their professional growth through continuous staff training programmes to improve the level of training, taking into account the commitment of each individual, evaluating their professional skills and their contribution to maintaining and improving Quality.

#### ENVIRONMENT

- research and improvement of environmentally-friendly solutions;
- pursue ongoing compliance with applicable environmental regulations;
- continuously pursue the prevention of negative environmental impacts by constantly monitoring the environmental aspects that may give rise to them (e.g. energy saving, reduction of emissions, water saving, optimisation of raw materials, promotion of sustainable consumption)
- manage the waste produced by minimising its production, ensuring proper disposal and appropriate destination;
- strengthen control activities on suppliers in order to improve efficiency in the area of environmental management;
- strengthen market presence by virtue of the increased visibility achieved through the Environmental Management System Certification.

#### SAFETY

- promote all initiatives to prevent, in every activity, the occurrence of accidents, whether major or minor, that may compromise the safety of all personnel involved, internal as well as external;
- pursue continuous improvement in safety management, including by identifying the risks associated with the activities performed and setting targets for their reduction;
- manage production process activities using procedures that guarantee the safety of workers and all external personnel involved;
- educate and inform all employees and collaborators of external companies on the need to comply with the safety and hygiene rules applicable to the activities of Focaccia Group Srl;
- prevent emergencies by training personnel to intervene in abnormal and emergency conditions so as to minimise possible consequences;
- comply, in content and principles, with the legal regulations on safety and hygiene applicable to the activities and services of Focaccia Group Srl and, where possible, voluntarily apply further measures deemed useful to improve the level of safety in the workplace.

Management identifies the establishment of an Integrated Quality Environment Safety System in compliance with UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI ISO 45001:2018 as the most suitable tool to implement these objectives.

Management will promote all necessary actions to ensure that processes and activities are developed efficiently and economically, by implementing a company management system based on the following fundamental principles: rispetto dei requisiti contrattuali;

- compliance with contractual requirements;
- respect for the environment;
- continuous improvement of the product/service provided to the customer;
- constant commitment to preventing problems and deficiencies.

The Quality, Environment and Safety Policy is disseminated and supported by all Department Heads by promoting training, information meetings, or whatever else proves suitable at the time, in such a way as to involve all the organisation's personnel, while increasing the professional level of individuals.

Management is committed to periodically and systematically reviewing the achievement of the general objectives of the Quality Environment Safety Policy and the specific measurable objectives set out in the strategic planning of business processes. Through the Review activity, Management is committed to simultaneously seeking continuous improvement in service delivery and the Management of the Company to achieve greater satisfaction of its internal and external customers. Aware that it must clearly define everyone's tasks and responsibilities, Management takes care of the human aspect and maintains a correct system of interpersonal relations, asks for the committed participation and personal contribution of everyone within their function in the Company to ensure the success of the company's Quality, Environment and Safety Policy.

Date, 01.12.2021

The Management